

# Browser and Operating System Platform Support For WAM!NET Services

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## Introduction

The following tables detail the browsers and operating system platforms currently supported by WAM!NET Services. Other variations may work but are not necessarily tested and are not supported.

## Web Based Services

Supported Browsers and Operating System Platforms for Web Based Services

Platform	Browser	WAM!NET Portal	Internet Gateway	Content Submission Services	Content Studio & Review Studio	Info Center	Transmission Web Client
Windows XP SP3	Internet Explorer 8.0	Yes	Yes	Yes	Yes	Yes	Yes
	Firefox 3.6	Yes	Yes	Yes	Yes	Yes	Yes
Windows Vista SP2	Internet Explorer 8.0	Yes	Yes	Yes	Yes	Yes	Yes
	Firefox 3.6	Yes	Yes	Yes	Yes	Yes	Yes
Windows 7	Internet Explorer 8.0	Yes	Yes	Yes	Yes	Yes	Yes
	Firefox 3.6	Yes	Yes	Yes	Yes	Yes	Yes
Mac OS X 10.4.x	Safari 5.0	Yes	Yes	Yes	Yes	Yes	Yes
	Firefox 3.6	Yes	Yes	Yes	Yes	Yes	Yes
Mac OS X 10.5.x	Safari 5.0	Yes	Yes	Yes	Yes	Yes	Yes
	Firefox 3.6	Yes	Yes	Yes	Yes	Yes	Yes
Mac OS X 10.6.x	Safari 5.0	Yes	Yes	Yes	Yes	Yes	Yes
	Firefox 3.6	Yes	Yes	Yes	Yes	Yes	Yes

## WAM!NET® Transmission Director<sup>SM</sup>

Supported Operating System Platforms for Transmission Director

Platform	Transmission Director X 3.5.x	Transmission Director X 3.4.x	Transmission Director X 3.3.x	Transmission Director X 3.2.x
Windows XP SP3	Yes	Yes	Yes	Yes
Windows Vista SP2	Yes	Yes	Yes	Yes
Windows 7	Yes	Yes(1)	No	No
Windows 2008 Server	Yes	Yes	Yes	Yes
Mac OS X 10.4.x	No	No	Yes(2)	Yes(2)
Mac OS X 10.5.x	Yes	Yes	Yes	Yes
Mac OS X 10.6.x	Yes	Yes	Yes	No

Notes:

1. Windows 7 supported for TDX 3.4.1 or later
2. Requires OSX Update of J2SE to Release 5 (Java 1.5.x)

## WAM!NET® Transmission Scriptable Client<sup>SM</sup> (TSC)

Supported Operating System Platforms for Transmission Scriptable Client

Platform	TSC 2.2.x	TSC 2.1.x	TSC 2.0.x
Windows XP SP3	Yes (1)	Yes (2)	Yes (2)
Windows Vista SP2	Yes (1)	Yes (2)	Yes (2)
Windows 7	Yes (1)	Yes (2)	Yes (2)
Windows 2008 Server	Yes (1)	Yes (2)	Yes (2)
Mac OS X 10.4.x	Yes (3)	Yes (3)	Yes (3)
Mac OS X 10.5.x	Yes	Yes	Yes
Mac OS X 10.6.x	Yes	Yes	Yes
Linux/UNIX	Yes (4)	Yes (4)	Yes (4)

Notes:

1. Includes J2SE 6.0 (runtime only)
2. Includes J2SE 5.0 (runtime only)
3. Requires OSX Update of J2SE to Release 5 (Java 1.5.x)
4. Requires separate install of Sun's J2SE 5.0

## WAM!NET® Software Development Kit<sup>SM</sup> (SDK)

Supported Operating System Platforms for Software Development Kit

\* All supported versions require a separate install of Sun's J2SE 5.0

Platform	SDK 2.3.x (1)	SDK 2.2.x (1)	SDK 2.0 (1)	SDK 1.5	API (2)
Windows XP SP3	Yes	Yes	Yes	Yes	Yes
Windows Vista SP2	Yes	Yes	Yes	Yes	Yes
Windows 7	Yes	Yes	Yes	Yes	Yes
Windows 2003 Server	Yes	Yes	Yes	Yes	Yes
Mac OS X 10.4.x	Yes	Yes	Yes	Yes	Yes
Mac OS X 10.5.x	Yes	Yes	Yes	Yes	Yes
Mac OS X 10.6.x	Yes	Yes	Yes	Yes	Yes
Linux/UNIX	Yes	Yes	Yes	Yes	Yes

Notes:

1. Includes .NET version of SDK
2. Pre-SDK: Application Program Interface

## File Transfer Appliance (Purple Box) Hot Folders

Supported Operating System Platforms for Hot Folders

Platform	FTP	FTPS(1)	Samba
Windows XP SP3	Yes (2)	Yes (2)	Yes (2)
Windows Vista SP2	Yes (2)	Yes (2)	Yes (2)
Windows 7	Yes (2)	Yes (2)	Yes (2)
Mac OS X 10.4.x	Yes (2)	Yes (2)	No
Mac OS X 10.5.x	Yes (2)	Yes (2)	No
Mac OS X 10.6.x	Yes (2)	Yes (2)	No

Notes:

1. New variant: Explicit FTPS supported, older variant: Implicit FTPS not supported.
2. The supported character set is limited to Lower ASCII

## Additional Notes

- WAM!NET Applications are not supported in Classic Mode on Mac OS X
- The support matrices apply to English installer versions only

## General Support Policy

Following are the guidelines for the target timeframe in which WAM!NET Services will support new OS and Browser versions going forward.

- Mac OS X major releases – supported within 1 month following the official release date of the OS\*
- Mac OS X minor releases – supported immediately following the official release date of the OS\*\*
- Windows major releases – supported within 6 months following the official release date of the OS\*
- Windows Server releases – support based on market demand
- Windows service pack releases – supported within 1 month following the official release date of the OS\*
- Windows auto-updates – supported immediately following the official release date of the OS update\*\*
- MS Internet Explorer, Safari & Firefox major releases – supported within 1 month following the official release date of the Browser\*
- MS Internet Explorer, Safari & Firefox minor releases – supported immediately following the official release date of the Browser\*\*

We reserve the right to exclude certain OS and/or Browser releases if they are determined to be buggy and/or unsupported.

\* QA testing will be performed to qualify support

\*\* QA testing will not be performed, however, we will react to reported issues